

# Charity Program Terms and Conditions

## MasterBase® We help those who help

### 1. Introduction to the Program

MasterBase® has created a program designed to make its services available to charitable institutions in order to support the development of projects aimed at social welfare. To this end, MasterBase® will provide its services to charitable institutions that meet the requirements defined in this program at a preferential price consisting of a commercial discount of ninety percent off the rate in effect at the time of contracting. Application to the Program and acceptance of these terms and conditions by the applicant institution, using the corresponding form, shall be binding with respect to the specific conditions of the Program, without prejudice to the separate obligation to accept the general terms and conditions of MasterBase® services applicable to all contracts.

### 2. Benefit

MasterBase® has allocated a maximum budget to this program valued at MasterBase® services equivalent to three million euros. This budget may be allocated mainly to institutions in the countries where MasterBase® operates, without prejudice to any organization that meets the requirements being able to apply.

The MasterBase® services provided under this program must be used to fulfill the corporate purpose of the selected non-profit institutions and may not be resold.

The program will run for up to four years from December 1, 2025, or until the allocated budget is exhausted, whichever comes first.

MasterBase® reserves the right to extend, suspend, or cancel this program, or modify its terms and conditions, at its sole discretion. This will not affect the institutions that have already benefited during the originally granted period.

### 3. Eligibility Requirements:

#### Requirement 1:

Be a legally recognized non-profit charitable organization in your country. Each applicant must prove its legal status in accordance with the applicable legislation of the country in which it was established as a charitable organization, by means of valid official documentation, including electronic certificates where applicable.

#### Requirement 2:

Have a funding model in which at least 65% of the annual budget comes from donations and/or payments from final beneficiaries and where government contributions do not exceed 20% of the total budget, as an objective criterion for eligibility for the Program.

#### Requirement 3:

The applicant institution's corporate purpose must be oriented toward one of the following, without necessarily being exclusive:

a) Overcoming poverty and local economic development.

b) Complementary education and skills development.

Does not include formal educational institutions: schools, nurseries, professional institutes, technical training centers, universities.

c) Health, well-being, and quality of life.

This does not include formal healthcare providers: clinics, hospitals, medical centers, doctors' offices, or other direct clinical care services.

d) Social inclusion and protection of vulnerable groups.

e) Culture, sports, and heritage.

f) Environment, fauna, and flora.

g) Social innovation and community strengthening.

Declare by sworn statement that the institution does not practice or promote any type of discrimination based on race, color, religion, age, disability, gender, marital status, sexual orientation, political affiliation, or other protected factors, and that it does not engage in or promote conduct or discourse contrary to internationally recognized fundamental rights.

#### Requirement 5

The beneficiary institution agrees to accept the terms and conditions of MasterBase® services, which must be accepted independently and constitute the contractual framework applicable to the use of the Platform, without prejudice to the acceptance of these Program rules.

The beneficiary institution and MasterBase® undertake to maintain mutual confidentiality with regard to any documents and information belonging to the other party to which they have access. This obligation includes commercial and financial information, databases, methodologies, processes, know-how, and any other intellectual creation that is not public knowledge, and the beneficiary institution must apply security measures equivalent to those required for MasterBase®'s commercial clients.

#### **4. Exclusions**

Certain organizations are excluded from the program. MasterBase® also reserves the right to exclude applications without cause:

- a) Organizations with more than 20% state funding.
- b) Government entities or organizations.
- c) Political parties or movements.
- d) Trade unions.

- e) Trade associations.
- f) Organizations that attempt to impose ideas without respecting individual freedoms.
- g) Organizations that are or have been MasterBase® customers in the last 12 months.
- h) Educational institutions (schools, nurseries, professional institutes, universities), as they are not within the scope of the program.
- i) Formal healthcare providers (clinics, hospitals, health centers, doctors' offices).

## **5. MasterBase® Services Included:**

Services for all our MB3, MB4, MBA, and MBE platforms.

Professional design services, administration services, consulting services, and any other unspecified services are excluded.

## **6. Application**

Any institution wishing to apply for the "MasterBase® Supports Those Who Help" Program must complete the form available at [www.masterbase.org](http://www.masterbase.org) and attach the following documentation:

6.1 Document certifying the current legal status of the applying institution.

6.2 Balance sheets, financial statements, tax returns, or other documents that provide reasonable evidence that at least 65% of its total annual budget comes from donations and that government funding does not exceed 20% of that budget.

6.3 Background information proving the institution's corporate purpose.

6.4 By accepting these terms and conditions, the institution expressly declares that it does not practice and/or promote discrimination based on race, color, religion, age, disability, gender, marital status, sexual orientation, political affiliation, or other

protected factors, and that all information provided in the application is complete, truthful, and verifiable, this statement being understood as an integral part of the specific conditions of the Program.

6.5 Document of acceptance of the Program rules, signed by the legal representative of the institution, which shall be binding as a specific condition of the Program, without prejudice to the separate obligation to accept the terms and conditions applicable to the use of MasterBase® services. (Form available at [www.masterbase.org](http://www.masterbase.org)).

MasterBase® may request additional information to that indicated above, and the omission or provision of inaccurate information will constitute immediate grounds for rejection of the application or termination of the benefit if it has already been granted. Likewise, MasterBase® may approve or reject an organization's application or participation at any stage of the process, based on the available information, the Program criteria, or the existence of legal, operational, or reputational risks, without the need to state a reason, and may supplement or modify the guidelines and requirements for participation when necessary for the proper execution of the Program.

MasterBase® is committed to the confidentiality of the information provided by applicants, which will be treated in accordance with applicable personal data protection legislation and MasterBase®'s current privacy policies, , exclusively for the purposes of evaluating and administering the Program.

The documentation submitted will not be returned, and applicant institutions must report any relevant changes that affect the information provided while their application is under evaluation.

## **7. Selection of Beneficiaries**

Once the eligibility requirements of the applicant institution have been verified, MasterBase® may grant all or part of the requested benefit, based on the available information, without having to justify its decision. To this end, MasterBase® will analyze the size of the institution, its strategic plan, the scope of its charitable work, among other conditions, in order to assess the services to be provided and the duration of the benefit granted. In this regard, the benefit may be limited to one or more of the available services, the number of registrations, and/or a period of 36 months from the date of grant (renewable).

Notwithstanding the foregoing, beneficiary institutions may request renewal of the benefit while this Program is in effect, with approval subject to budget availability and the discretionary evaluation of MasterBase®.

In the event that an application is rejected, it may reapply once the missing requirements have been corrected, and must also re-certify all the requirements on the date of the new application, provided that this Program is in force, without MasterBase® being obliged to issue reports, grounds, or feedback regarding the decisions made.

## **8. Obligations of the Beneficiary**

8.1 The beneficiary organization must maintain the eligibility requirements throughout the duration of the benefit and must not incur any of the conditions for exclusion indicated in these terms and conditions. The loss of any of these requirements or the occurrence of a cause for exclusion will constitute immediate grounds for suspension, adjustment, or termination of the benefit, as determined by MasterBase®.

8.2 The beneficiary must accept and comply with the terms and conditions of MasterBase® services, as well as the acceptable use policies and other rules applicable to the operation of the Platform, it being understood that any breach will

result in the immediate termination of the benefit, without liability to MasterBase®.

8.3 All mailings made through MasterBase® services must include the footer indicated by MasterBase®, including, among others, the MasterUnsubscribe® unsubscribe link and identification that the mailing was made through the MasterBase® Platform. Failure to comply with these obligations may result in suspension or termination of the benefit.

8.4 By applying for the benefit, participants expressly authorize MasterBase® to use their name, pseudonym, photographs, and any reproduction or representation necessary or convenient for the promotion of the benefit and its public dissemination for communication or advertising purposes, without this giving rise to any right to receive remuneration. This authorization also extends to the use and dissemination of their success story related to MasterBase® services and the amount of the benefit granted.

8.5 The beneficiary must include MasterBase® content (logo as sponsor or donor, news about this program and services) within their communication channels (website, emails, social networks, etc.).

8.6 The beneficiary institution undertakes to use the Platform exclusively for purposes related to its corporate purpose.

## **9.General Program Conditions**

9.1 Applications must be submitted exclusively through the MasterBase® website, [www.masterbase.org](http://www.masterbase.org) , and will be free of charge.

9.2 MasterBase® may verify the eligibility of applicants or beneficiaries at any time, as well as request additional information when necessary for the proper evaluation or continuity of the benefit.

9.3 MasterBase® reserves the right, at any stage of the program, to accept, reject, suspend, limit, or terminate an organization's participation or the benefits granted,

based on the available information, the program criteria, and the existence of legal, operational, or reputational risks, or activities that compromise the functioning of the platform or are incompatible with the purpose of the program, without the need to provide a reason. The suspension, limitation, or termination of the benefit shall not give rise to any indemnification or compensation.

9.4 MasterBase® reserves the right to take any legal action it deems appropriate in the event of detecting any irregularity in relation to the application process or use of the benefit granted.

9.5 MasterBase® may modify the terms and conditions of this program, including the amounts of the benefit, effective dates, eligibility requirements, participating countries, and other aspects, when necessary for its continuity, operational adequacy, or regulatory compliance. Such modifications do not generate acquired rights or compensation for beneficiaries.

9.6 MasterBase® reserves the right to verify the accuracy of the information provided by the applicant in order to make the benefit effective, and the provision of false or incomplete information will constitute immediate grounds for rejection or termination of the benefit.

9.7 There shall be no compensation for damages in favor of those who, for any reason, even if they meet the requirements, are unable to participate or do not benefit, nor for the suspension, limitation, or early termination of the benefit.

9.8 MasterBase® reserves the right to make changes to the benefit without any compensation to the beneficiary institution and without the adjustments implying acquired rights for future periods.

9.9 Applicants and beneficiaries authorize MasterBase® to use their name, city of residence, images, or voices obtained through photographs or recordings related to their participation in the Program for communication or dissemination purposes, without the right to compensation, and may revoke such authorization for future

uses.

9.10 Applicant institutions expressly accept the processing of their data by MasterBase®, MasterBase® group companies, and related companies, in accordance with applicable personal data protection legislation and current privacy policies, and exclusively for the evaluation, administration, and improvement of the Program.

9.11 MasterBase® will issue a single invoice corresponding to the annual service period (12 months) or the entire term of the agreement, as applicable.